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**Mowery, Brian**

From: JoEllen Cozen [cozenj@hotmail.com]
Sent: Thursday, July 09, 2009 3:42 PM
To: PW, asstdliving
Subject: pa consumer alliance re assisted living hearings etc
Importance: High

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INDEPENDENT REGULATORY
REVIEW COMMISSION

I just read what has been proposed, (both bad and good) and can honestly AND sadly say it's pretty pathetic! Most of THE MOST IMPORTANT issues are not even being addressed. I don't understand for the life of me why the lawmakers haven't seriously READ and digested the gut wrenching accounts of the abuse, filth, neglect, lack of mental and physical stimulation, low grade of food, lack of 24/7 medical personal on the premises, building codes that are not being met for those in wheelchairs (and walkers), personal hygiene codes that are not enforced from caretaker to patient and patient to patient, the outrageous patient to caretaker ratio, the understaffing, and secrecy and snail like (if at all) personal reports coming back to the family regarding the physical and mental status of our resident loved ones, the threats of termination the care workers are faced with on a daily basis if they SPEAK TO or WITH a family member when we visit our loved ones ...I could go on forever. THESE ARE SOME OF THE MOST IMPORTANT ISSUES that have NOT been addressed...What will it take to have these serious issues looked into and corrected NOW...not somewhere down the line, but NOW. When I asked the manager of Sunrise Assisted Living of Haverford if she would ever consider moving into a Sunrise community, her response was "KILL ME FIRST"!!!!!! Does THAT not say it all...and for this we pay their outrageous prices (a whole OTHER kettle of worms)...Please pray that YOUR children don't ship YOU into a place like the ones I've seen and YOU'VE read about...Jo-Ellen Cozen

7/10/2009